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Title	Inits/first name		
Surname			
Job title			
Company			
Address			
Postcode/City			Country
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Which one box best indicates your job function?

- Company director Operations manager
 Chief pilot Other

If you operate aircraft please enter the details below:

Registration:

Type:

Registration :

Type:

How is the aircraft used?

- Corporate
 Charter
 Scheduled

Other, please specify

Vote for the best and worst European, Russian, Middle East and African FBOs

We need your feedback to find out how well standards are being maintained at the region's handling facilities. Please provide us with your opinions on the service you received during the last 12 months from at least three FBOs or business handling agents – good or bad! You must reply by January 11, 2017.

FBO X FEEDBACK 2017

AIRPORT	HANDLER NAME	→ Facilities Comfort, convenience and range of facilities for pilots and passengers 0 = poor; 9 = excellent	→ Services Range of services, ie catering, flight operations, engineering etc 0 = poor; 9 = excellent	→ Staff Rate staff for qualifications, appearance, efficiency and helpfulness 0 = poor; 9 = excellent	→ Value for money Does the FBO have fair, fixed and published prices? 0 = poor; 9 = excellent
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In order to include your reply in our statistics we need to know your name, company and aircraft registration. Your reply will remain confidential and the results published only in the form of statistics based on many replies. Fax it back to us on +44 (0)1279 714 519.

Please check: FBO and airport names are written in full, and that you have given your marks for as many different European FBOs or handlers as you can.